

# **Terms and Conditions Regarding Cardiac Science Corporation's Performance Guarantee for Intellisense® Batteries:**

Cardiac Science Corporation ("CSC") will replace an Intellisense® battery if it generates a "low battery" signal in the Automatic External Defibrillator (AED) within four years of installation of the battery into the AED.

The replacement battery will be provided for a shipping and handling fee. CSC will ship the replacement battery via the lowest-cost option available.

When requesting a replacement battery pursuant to this Performance Guarantee, customers should call CSC's UK Technical Support Line at 0161 926 0011 (Option 2-Tech Support) with the following information handy:

- AED serial number;
- Battery serial number and lot number (these are printed on the battery itself); and
- Date of battery installation date and usage data (this data can be obtained by connecting the AED to a computer; Technical Support can assist the customer in obtaining this during the call).

CSC has no obligation to replace a battery: submitted from an individual or entity other than the original owner to which the battery was registered; or if the battery has been installed in an AED for more than four years. CSC further has no obligation to replace a damaged or destroyed battery due to: improper installation; theft; improper maintenance; improper storage of the battery (proper storage conditions are detailed in the AED's User Guide); mishandling of the battery; any willful or negligent act; opening of or tampering with the battery enclosure; use of the battery in any way which conflicts with proper use guidelines outlined in the AED's User Guide.

These Terms and Conditions are subject to change without notice. This Performance Guarantee is the only policy in effect regarding replacement of Intellisense batteries and is not intended to serve as a warranty of any kind.