
G3 Elite Limited Warranty

Limited Warranty

Cardiac Science Corporation (“Cardiac Science”) warrants to the original purchaser that its AEDs and disposable defibrillation pads will be free of any defect in material and workmanship according to the terms and conditions of this Limited Warranty (“Limited Warranty”). Cardiac Science Intellisense® Batteries are covered by a “Performance Guarantee” published on Cardiac Science’s website.

For purposes of this Limited Warranty, the original purchaser is deemed to be the original end user of the product purchased. This Limited Warranty is NONTRANSFERABLE and UNASSIGNABLE.

If you are reviewing a printed copy of this Limited Warranty, the most current version of Cardiac Science’s Limited Warranty is posted on Cardiac Science’s website.

For How Long?

This Limited Warranty covers the following products or parts for the following time periods:

1. Seven years from the date of the original shipment to the original purchaser for Powerheart AEDs.
2. Disposable defibrillation pads shall be warranted until the expiration date printed on their packaging.

What You Must Do:

Please complete and submit the Product Registration online at <https://www.cardiacscience.co.uk/AEDRegistration/>.

Cardiac Science reserves the right to refuse warranty service on unregistered products.

To obtain warranty service for your product:

In the UK, call us at 0161 926 0000, Monday – Friday, 9:00 AM – 5:00 PM GMT. A technical support representative will try to resolve your issue over the phone. If necessary, and in Cardiac Science’s sole discretion, arrangements will be made for service or a replacement of the product.

Outside the UK, contact your local Cardiac Science representative.

What We Will Do:

If, at the direction of a Cardiac Science technical support representative, your Cardiac Science product is returned within 30 days of the purchase date, Cardiac Science will: repair or replace it with a new product of equal value at no charge; or, provided this Limited Warranty applies, offer a full refund of the purchase price. Cardiac Science retains the exclusive right to repair or replace the product or offer a full refund of the purchase price at its sole discretion.

If, at the direction of a Cardiac Science technical support representative, your Cardiac Science product is returned more than 30 days from the purchase date but within the warranty period, Cardiac Science, in its sole discretion, will repair your product or replace it. The repaired or replacement product will be warranted subject to the terms and conditions of this Limited Warranty for the longer period of either: 90 days; or the remainder of the original warranty period, provided the Limited Warranty applies and the warranty period has not expired.

Obligations and Warranty Limits:

THE LIMITED WARRANTY DETAILED IN THIS DOCUMENT IS THE EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY AND IS IN LIEU OF AND SPECIFICALLY EXCLUDES AND REPLACES ALL OTHER EXPRESSED OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Some US states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

NO PERSON (INCLUDING ANY AGENT, DEALER, OR REPRESENTATIVE OF CARDIAC SCIENCE) IS AUTHORISED TO MAKE ANY REPRESENTATION OR WARRANTY CONCERNING CARDIAC SCIENCE PRODUCTS, EXCEPT TO REFER PURCHASERS TO THIS LIMITED WARRANTY.

YOUR EXCLUSIVE REMEDY WITH RESPECT TO ANY AND ALL LOSSES OR DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER SHALL BE AS SPECIFIED IN THIS DOCUMENT. CARDIAC SCIENCE SHALL IN NO EVENT BE LIABLE FOR ANY SPECIAL, PUNITIVE, INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, EXEMPLARY DAMAGES, COMMERCIAL LOSS FROM ANY CAUSE, BUSINESS INTERRUPTION OF ANY NATURE, LOSS OF PROFITS OR PERSONAL INJURY OR DEATH, EVEN IF CARDIAC SCIENCE HAS BEEN ADVISED OF THE POSSIBILITIES OF SUCH DAMAGES, HOWEVER OCCASIONED, WHETHER BY NEGLIGENCE OR OTHERWISE.

Some US states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

What This Warranty Does Not Cover:

This Limited Warranty does not cover defects or damages of any sort resulting from, but not limited to: accidents; damage while in transit to our service location; product tampering; unauthorised product alterations; unauthorised service; unauthorised product enclosure opening; failure to follow instructions; improper use or storage in a manner inconsistent with the methods identified in the AED's User Guide; abuse; neglect; fire; flood; war; or acts of God. Cardiac Science makes no warranty claim as to the compatibility of Cardiac Science products with any non-Cardiac Science products, parts or accessories.

This Limited Warranty is Void if:

1. Unless specifically authorised by Cardiac Science, the product is serviced or repaired by any person or entity other than Cardiac Science.
2. The product enclosure is opened by unauthorised personnel or the product is used for an unauthorised purpose.
3. The product is used in conjunction with incompatible products, parts or accessories, including, but not limited to, batteries. Products, parts and accessories are not compatible if they are not Cardiac Science products intended for use with a Powerheart AED.

If Your Product is not Covered by this Limited Warranty or the Warranty Period has Expired:

In the UK, call us at 0161 926 0011 (selecting option 2 for technical service) for advice as to whether we can repair your product, and for other repair information. Charges for non-warranty repairs will be assessed and are your responsibility. Upon completion of the repair, the terms and conditions of this Limited Warranty shall apply to such repair or replacement product for a period of 90 days.

Outside the UK, contact your local Cardiac Science representative.

In the US, this warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.