There’s ready.
And then there’s Rescue Ready®.
An AED Programme Will Help Save Lives

You’ve already purchased one of the most technologically advanced automated external defibrillators (AED) on the market. When choosing how to manage your AED programme – helping to keep your organisation safe, your staff trained, your AEDs maintained and your data tracked – stay with whom you know and trust; Rescue Ready® Services (RRS) from Cardiac Science.

RRS is the proven choice for AED programme management. Cardiac Science was one of the first AED manufacturers to recognise the need for ongoing AED training, tracking and maintenance. We are trusted by a growing list of 20,000 corporate, government and school customers.

When it comes to saving lives, why choose anything less?

Rescue Ready® Services benefits include:

- An AED programme customised for your organisation, including a site assessment to determine optimal placement of your devices for easy accessibility in an emergency
- Staff training on Cardiac Science AEDs and CPR (in accordance with UKRC & ERC Guidelines) by educators with teaching backgrounds and real-world experience using life-saving devices
- Ongoing support and maintenance from our certified technicians using factory-authorised parts
- Automatic tracking and e-minders with MasterTrak™ software
- Supply replenishment with select programmes
Rescue Ready® Services Portfolio

- On-Site Annual Maintenance
- Training and Education
- Site Assessment and Rescue Support
- Online Tracking and Tools
GOLD SERVICE PROGRAMME
Our premium package is the gold standard in the AED industry, hence the name. In addition to the Bronze and Silver Service Programmes, your organisation will receive classroom training conducted by our trainers.

The Gold Service Programme includes:
- Live Training Courses
- On-Site Annual Maintenance
- Site Assessment & Rescue Support
- No-charge replacement of expired or used Cardiac Science AED supplies*
- Online Tracking & Tools:
  - MasterTrak tracking software
  - CardiAcademy
  - Customer Toolbox

SILVER SERVICE PROGRAMME
Our most popular package that includes everything in the Bronze Service Programme along with an annual AED maintenance to give you peace of mind that your AEDs are always Rescue Ready®.

The Silver Service Programme includes:
- On-Site Annual Maintenance
- Site Assessment & Rescue Support
- No-charge replacement of expired or used Cardiac Science AED supplies*
- Online Tracking & Tools:
  - MasterTrak tracking software
  - CardiAcademy
  - Customer Toolbox

BRONZE SERVICE PROGRAMME
This cost-effective option is standard on all three RRS programmes and is ideal for reassurance on a budget.

The Bronze Service Programme includes:
- Site Assessment & Rescue Support
- Online Tracking & Tools:
  - MasterTrak tracking software
  - CardiAcademy
  - Customer Toolbox

* Gold and Silver Service programmes include supply replacement of expired or exhausted AED supplies — up to two adult or Intellisense™ CPR Feedback electrodes, one paediatric electrode, and one battery per year.

Live Training Courses for up to 12 people can be added to both the Silver and Bronze Service Programmes. Please contact Cardiac Science for further details.

Need only site assessment and rescue support? Or maybe you want annual on-site maintenance and training? With RRS, your AED programme can be customised to suit your needs.

At the Heart of Saving Lives®